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*GoGo's services, like rides, have given me a lot of freedom!*

— Brett, a GoGo customer

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## Our Story

Our CEO Justin was inspired to create GoGo by his Grandma Betty. She noticed that Justin could access rides and meals easily from his phone. Grandma Betty wasn't confident she could rely on technology, and our co-founders wanted to make these services available to her and others like her. Now, Grandma Betty and hundreds of thousands of people across the United States and Canada count on GoGo to lead active, independent lives.

## Our Mission


We make on-demand services accessible and reliable so you can thrive independently and confidently at home.

## Our Approach

The magic of our services is in our GoGoGuardian system. Behind the scenes, our trained customer service agents screen and monitor requests to make sure your needs and preferences are met. We check-in and we follow-up, every time.

## Contact Us

 [support@gogograndparent.com](mailto:support@gogograndparent.com)

 1 (855) 464-6872

 [www.gogograndparent.com](http://www.gogograndparent.com)

 @GoGoGrandparent on Facebook, Instagram, YouTube, Twitter, and LinkedIn

By using GoGo, you agree to our Terms and conditions and the terms and conditions of our partners at <https://gogograndparent.com/terms>. You can also call in to request these terms be mailed to you.

# Your life on the Go is here.

 Independence

 Support

 Convenience

 **GoGo**

**(855) 464-6872**

## Rides



### Request a reliable ride, whenever you need one.

With just a phone call to a friendly operator, we can arrange convenient ride requests for you around the clock. Pickups happen within 15 minutes, or you can schedule rides in advance.

#### How to order a ride:

- 1 Call us at **1 (855) 464-6872**. Listen to the menu and press the digit that is right for you. For example:
  - » **Press 1** to get picked up at home
  - » **Press 2** to get picked up where you were dropped off
  - » **Press 6** to order a ride somewhere else
- 2 As a driver accepts your request, you'll hear their name, car color, make/model, license plate, and ETA.
- 3 Once your ride is on the way, keep your phone handy, the ringer all the way up, and the line free. You'll get a call when your driver is near.
- 4 If you need to speak with your driver, call us and **Press 3** any time.

## Groceries



### Get your groceries delivered conveniently to your door.

We can help you order groceries, vitamins, and household supplies without an app. No more waiting in lines, spending hours at the store, or carrying heavy bags!

#### How to order groceries:

- 1 Get your shopping list ready! If needed, we can help you think through some alternative items, in case your first choice item is not available.
- 2 Call us toll-free at **1 (855) 464-6872** and **Press 8** to be connected to our grocery team, or email your list to **groceries@gogograndparent.com**. We'll save your specific delivery instructions for future orders.
- 3 Tell us if you want to order right away (deliveries are usually within 3 hours), or if you would like to save or schedule your order for later.
- 4 We will send you a message when your groceries are on the way!

## Meals



### Order the meals you crave from restaurants easily.

We can help you order takeout and gourmet meals that meet your dietary preferences, just with a phone call. Through our partners, we are connected to thousands of restaurants.

#### How to order meals:

- 1 Call us at **1 (855) 464-6872** and **Press 7** to be connected to our Gourmet team 7 days a week.
- 2 Tell us what you'd like to eat, and if you have any dietary or allergy restrictions. We can share meal recommendations in your area.
- 3 We can save your orders so you can request them even faster next time!
- 4 Your meal should arrive within **20-90 minutes**. Enjoy!

Interested in medication delivery, home chores or other helpful services? Call us!