

Scheduling

A 24-hour advance reservation is required and bookings can be 2-weeks in advance. When making a reservation please include your name, pick-up and drop-off address, and the date/time of your appointment with your call-back number.

Fares

Rider fares are subject to change without notice.

Cancellations

Please call 530.226.3075 any time up to one hour prior to cancel your ride.

Pick-Ups and Drop-Offs

Times are based on 30 minute windows. Please be ready 60 minutes prior to your scheduled time. Drivers will not wait beyond 5 minutes of your scheduled pick up time before having to continue on.

Door to Door Service

Our drivers can assist you getting to and from the bus to the door of your pick-up and drop-off points, but drivers may not go inside.

Wheelchair Accessible

Our drivers and staff are trained to serve riders with disabilities and anyone who requests the use of the lift.

Please inform our staff upon registration for riders if you require accommodations during your rides.

Please Note: If our drivers are not able to safely deploy the lift on flat ground, our office may have to do an on-site evaluation to try to find the safest way to load or unload our passengers within reason.

OUR SUPPORTERS

Dignity Health Connected Living is able to provide Shasta County Transportation with the help of the following agencies:

Shasta Regional Transportation Agency (SRTA)



California Department of Aging Provides grants through PSA 2 Area Agency on Aging



Shasta Connect Provides grants through PSA 2 Area Agency on Aging



CONTACT US

Office Hours:

Mon - Friday: 8:00 am - 4:00 pm
Sunday: 7:00 am - 7:00 pm

Telephone:

530.226.3075



RIDER GUIDE



Dignity Health
Connected Living

WHO WE ARE

Dignity Health Connected Living Transportation is a non ADA demand-responsive transportation service for individuals over the age of 60, adults (18+) with disabilities, and the general public. We provide door-to-door services throughout Redding, Shasta Lake, Anderson, Happy Valley, Cottonwood, Millville, Palo Cedro, and Burney.

Our current operating days are Monday through Friday, and Sunday.

CURRENT SERVICES

Monday through Friday

Our weekday transportation services complement the fixed service routes of the Redding Area Bus Authority (RABA).

Our transportation links riders with either an origin or destination outside the RABA service area.

Services areas include the rural areas of Redding, Shasta Lake, Anderson, Happy Valley, Cottonwood, Millville, and Palo Cedro.

Hours of Operation:

8:00 am - 3:30 pm

Fares: Based on Location

Sunday Service

Operated under the Shasta Connect brand, our Sunday Service serves all of Redding and Anderson.

Sunday Service is a shared-ride service, and riders often ride with other riders that are going in the same direction.

Visit the Shasta Connect website (ShastaConnect.org) or download the app (ShastaConnect) to create an account and start booking rides!

Hours of Operation:

7:00 am - 7:30 pm

Fares: Currently free as of June 1, 2022 (subject to change with or without prior notice.)

Senior Bus

Our Senior Bus is reserved for seniors (60+) and operates Monday through Friday.

Services area includes all of Redding, Shasta Lake, and Anderson.

Hours of Operation:

8:00 am - 2:30 pm

Fares: \$5.00 donation



Dignity Health.
Connected Living

